

E D G E D E T A L

Due to the current pandemic, we have introduced some extra precautions to help us maintain the highest standard of infection control. We kindly ask you to read the following points ready for your appointment.

1. If you develop a high temperature or continuous cough before attending your appointment, please let us know immediately and **do not** attend your appointment.
2. Once you have arrived and are in the car park, please call us on [01625599001](tel:01625599001) to let us know you are here.
3. We will try our best to run on time, but due to the increased protocols now involved in dental appointments, there maybe a slight delay in your appointment.
4. Once the clinical team is ready for you to enter the practice, you will be called (this maybe from a mobile number), to advise you when you can enter. **PLEASE DO NOT ENTER THE PRACTICE BEFORE YOU HAVE RECEIVED THIS CALL.**
5. Please attend you appointment **alone**. If you are under the age of 18, you may bring one guardian with you. We kindly ask anyone accompanying you to the appointment to wait in the car/outside.
6. There will be no toilet facilities available in the practice.
7. Once you enter the building, please use the hand gel provided to disinfect your hands. Please try to avoid touching any surfaces as you proceed through the practice.
8. Once you enter the waiting room, please proceed straight to the surgery in front of you unless you have been advised to wait in reception first. You will be welcomed by one of the team members.
9. Once you have decided on what treatment you will be proceeding with, we will ask for the relevant consent forms and the payment to be completed before any treatment is started. We also encourage card payments instead of cash. This is to reduce the risk of any cross infection.

Ensuring the safety of all our patients and staff is our main priority and we appreciate your co-operation.

Please follow us on Facebook and Instagram (@TheEdgeDental) for all our latest updates.